

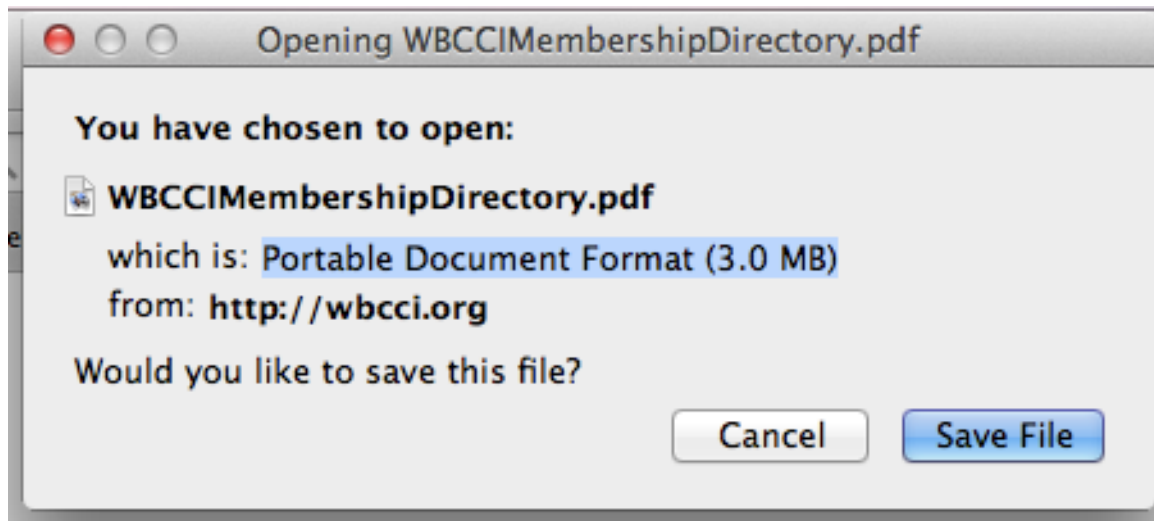
# WBCCI – The Airstream Club International

## Digital Directory

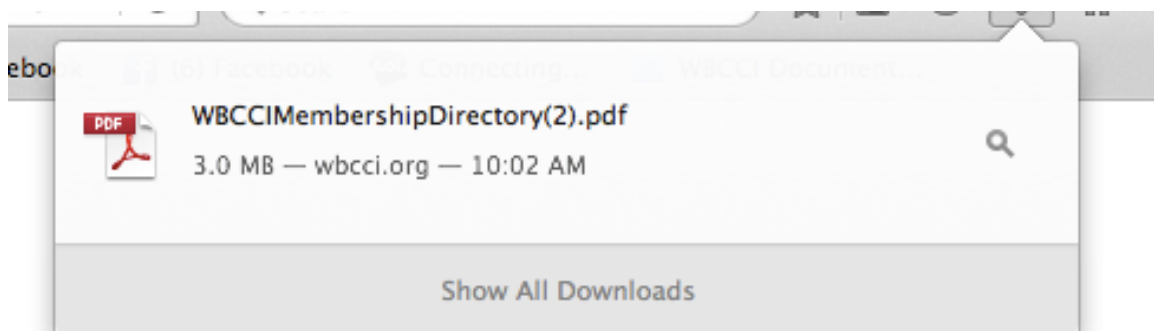
### Frequently Asked Questions

**Q: My download token doesn't seem to work.**

A: When you click on the download button, you should be asked if you want to save the file. You do. Click on "Save File" and your computer will most likely place the file in your Download or Download Manager.



In the Downloads you will see the PDF Icon for a file called "WBCCIMembershipDirectory.pdf." Ignore the (2) in this image. If it is not in the Download Manager, do a "Find" on your computer for the file.

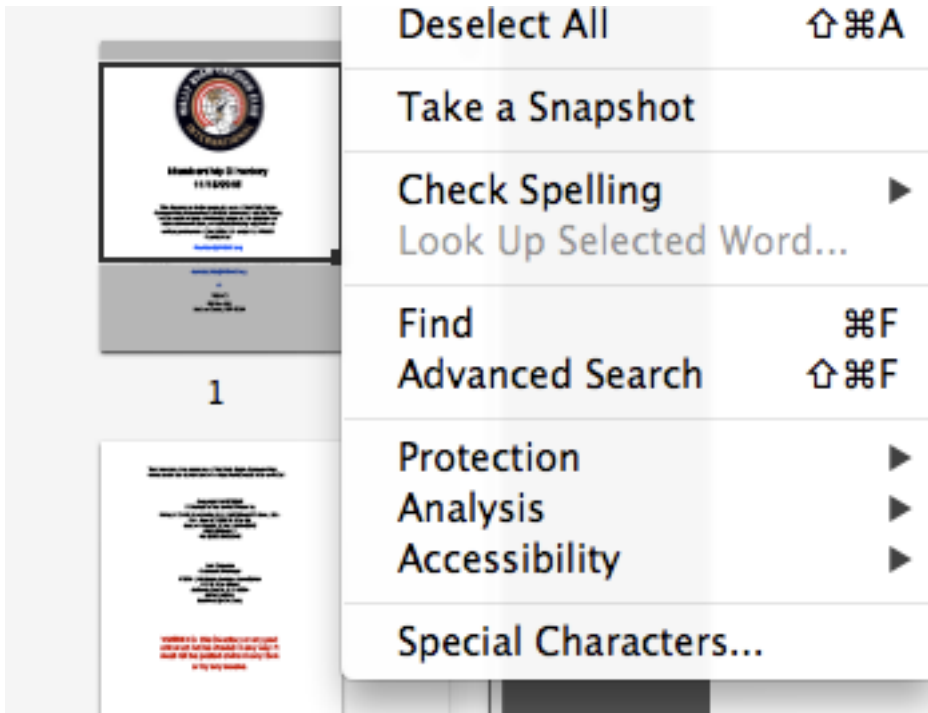


You can drag this file to any location / folder on your computer where you would like to store it.

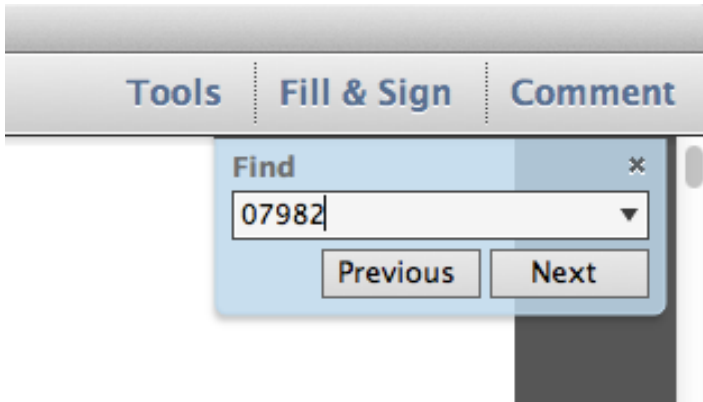
If you are using a

**Q: Why doesn't the digital directory have a listing by membership number?**

A: There is a search function built into every digital directory that allows you to locate any membership number, so a listing by number is not required. You can access the Find Function under the Edit Menu on your computer or use the Command-F keyboard shortcut.



You will see a Find Box open on the screen, usually in a corner. Enter the number you are searching for in that box and hit Return. **PLEASE NOTE: If the number you are searching for is fewer than 5 digits, you will need to add preceding zeros "0" to make it 5 digits long. Otherwise your find will return phone numbers, addresses, zip codes, etc. with that string of numbers.**



The number you searched for will be highlighted by a blue background. Because the font is fairly small you may need to zoom in on the “found page” to see the highlighting.

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Use the + or – buttons or the percentage box to adjust the size of the image.

